

# Clear the Air™

NEWS YOU CAN USE AROUND YOUR HOME

SPRING 2016

## 6 Signs Your HVAC System Is in Need of Service.

Spring is here and it won't be long before you'll be firing up your air conditioning to keep you cool. In fact, springtime is the best time to evaluate if your air ducts are acting a bit "off". On a warm spring day, instead of opening your windows, turn your air conditioner on. Think of it as a test run for summer. See how well it performs. Here are some common problems you may encounter if your system is acting peculiar.

### 1. No Cool Air

At some point, you may find that your air conditioning system simply isn't doing its job. Even at full blast, the air coming from your vents just isn't as cold as it used to be—or isn't cold at all. A lack of cool air could mean that your system's compressor has failed. It could also mean that your system's Freon levels are too low.

### 2. Thermostat Problems

At times the trouble is not with the HVAC unit, but with the thermostat itself. One way to tell if your thermostat is a problem is if one part of your house is very cold while another part remains at the same temperature.

### 3. Moisture Where It Shouldn't Be

Moisture or leakage around or near your system can be an indication of problems. When you see leaks from your system, it can mainly be for two reasons. In the most serious case, the leak could be refrigerant. Water pools adjacent to your air conditioner might show that the drain tube, which disposes of air conditioner condensation, is either blocked or broken.

### 4. Strange Sounds

Squealing, grating, grinding sounds from your air conditioner should never be heard. These noises imply that something is wrong inside the unit. A squealing noise means that the belt has slipped out of place. It may also indicate that a metal

component in your air conditioner requires more lubrication. A grinding sound may mean that your motor's bearings are broken.

### 5. Poor Airflow

If you are noticing weak or little airflow through your vents, the trouble may be with your ductwork. Also, overtime, debris can get stuck in your vents. Not only does this obstruct airflow, it also presents a health risk to you and your family. Having your ducts cleaned is a great way to restore airflow and help ensure that your system is working well when you need it most.

### 6. Strange Odors

Pungent or foul smells from your air conditioning vents normally means that your conditioner's wire insulation has burned out. Musty smells generally indicates that there is microbial growth inside your unit or ductwork.

In order to keep away these issues, it is important to habitually maintain your system. It is a costly appliance and must be cared for to add to its lifespan and lessen the need for pricey repairs. By having regular maintenance performed, you also keep your manufacture's warranty valid. If you don't, most manufactures won't honor a breakdown—even if created by their design flaw.

Call us today at 410-636-7614 to schedule a duct cleaning. Mention this article and you'll get \$25 off!



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**\$25 OFF**

Duct Cleaning Service

Expires: 6/1/2016

**\$500 OFF**

New Complete System Over \$9,000

Expires: 6/1/2016

## Powell & Turner Believes in Giving YOU Options You Should Decide What Is Best for Your Home

When you go to a restaurant, do you let the waiter order for you? Of course not! When you decide to go shopping at your favorite clothing retailer, do you allow the sales associate to pick out your wardrobe and then send you on your way? No way!

Here's why I mention those examples: If you don't let others make purchasing decisions for you, why would you allow a contractor to come to your home and dictate exactly what should be done to your HVAC system?

A good, ethical, honest contractor should give you options as often as possible. Yes, sometimes a repair often is simple, cut-and-dry. Before investing major dollars into a repair, you should know what it costs to completely replace your system. Why throw hundreds into an air conditioner that may only last another year or two? At Powell & Turner, we pride ourselves on being ADVISORS. We do our best to never tell you what you should do with your home. Instead, we provide options and let you decide. That's how business should be done. We serve you.



## Powell & Turner Is Celebrating National Teacher Appreciation Day the Entire Month of May

*Tell Us Your Favorite Teacher, and We'll Send Him/Her a Special Gift!*

There are few professions that are as remotely important as being a teacher. Teachers are the individuals who shape our minds. They help us grow intellectually, and in many cases, emotionally. They challenge and push us. They make us better. They're mentors. They're friends. And for some people, they can act as a parent. I'm sure we all have a favorite teacher, someone who helped us get to where we are today.

**Well, Tuesday, May 3rd Is National Teacher Appreciation Day...** just in case you didn't know. But we didn't think one day was enough to celebrate how amazing teachers are. So, we decided to honor teachers all month long. Here's how we're going to do it:

First, if you're a teacher, give us a call at 410-636-7614. We're going to give you two things: a \$25 Starbucks Gift Card. AND we're going to send you a coupon for \$10 OFF any future service from us. That's it. No purchase necessary. No small print. Special thanks from us to you for being a teacher and a pillar of our community.



What if you're not a teacher, but you would love to honor a current or former teacher of yours in our community? I think that would be

great! Here's what you can do. Email me at [YourHVACHero@gmail.com](mailto:YourHVACHero@gmail.com) with your teacher's name and address by May 3rd. I understand a personal address may be hard to come by. If you don't have a personal address, send us the name of the teacher's school, the school's address, and the school's phone number.

We will personally call the school to let them know to expect a special care package for Mr. or Mrs. Jones compliments of Powell & Turner and an appreciative student.

That's all you need to do to honor one of the special people that really left a lasting mark on you. I'm looking forward to hearing from all you teachers and those of you who love teachers!



*\* Unlimited coupons for each recommendation! However, one gift card per teacher please.*

## Thanks for all the great reviews

We'd love to give a heartfelt "Thank You!" to all of our customers who took time from their busy day to leave us a review. We are constantly trying to improve, and the only way we can do that is through your feedback.

If you didn't get a chance to review us before and receive your FREE \$10 Royal Farms gift card it's still not too late! And now we've made it even easier.



Just scan this code with your smartphone, open in the Google Maps App and choose how many stars we've earned. Have something else to say? Leave us a comment too!

Then, just email us at [YourHVACHero@gmail.com](mailto:YourHVACHero@gmail.com) and let us know the name your review shows under. That's it!

No smartphone? No problem! You can still get your FREE \$10 Royal Farms Gift card in two simple steps:

- 1.) Review us on any third party website of your choice.
- 2.) Email [YourHVACHero@gmail.com](mailto:YourHVACHero@gmail.com) your name and which site you chose.

That's all you have to do! We'll send you a FREE \$10 Royal Farms gift card for your honest review (that's right—we love to hear good reviews, but we especially want to know where we can improve!)

*(One per customer please.)*



## Tasty & EASY Recipe: Roast Chicken with Spring Vegetables



Total Time: 40 min  
Prep: 5 min  
Cook: 35 min

### INGREDIENTS:

- 3 1/2 pounds skin-on, bone-in chicken quarters
- Kosher salt and freshly ground pepper
- 1 lemon, halved
- 3 tablespoons extra-virgin olive oil
- 1 pound fingerling or other small potatoes
- 2 bunches radishes
- 1 bunch scallions
- 1 bunch baby carrots
- 1/4 cup chopped, fresh dill

### DIRECTIONS:

1. Preheat oven to 500 degrees F. Rinse chicken and pat dry. Season with salt and pepper, then place skin-side up on a rimmed baking sheet. Squeeze 1/2 lemon over the chicken and drizzle with 1 tablespoon olive oil. Roast 15 minutes.
2. Meanwhile, cut the potatoes and radishes in half and cut the scallions into thirds. Toss the potatoes, radishes, carrots and the remaining 2 tablespoons olive oil in a bowl; season with salt and pepper.
3. Remove the chicken from the oven and scatter the vegetables around it. Continue to roast until the vegetables are tender and the chicken is golden and cooked through—about 20 more minutes. Squeeze the remaining 1/2 lemon over the chicken and vegetables. Top with dill and season with salt.

What are some of your favorite summer recipes? I'd love to know! Send me your favorite recipe to [YourHVACHero@gmail.com](mailto:YourHVACHero@gmail.com)! The first 5 people to send me a recipe will get a \$25 gift card to Giant —because sometimes, you just don't have time to cook! And everyone who sends me a recipe will get a \$10 OFF coupon for a future service from us!



## SPRING WORD SEARCH

In honor of spring, Powell & Turner presents a Spring Word Search! Be the first to complete the word search, and you will receive a \$50 gift certificate to G&M Restaurant & Lounge. Everyone who submits the puzzle gets \$10 OFF a future service!

Mail completed puzzle to:  
6308 Buck Cavey Lane, Linthicum, MD 21090.

Or scan and email completed puzzle to:  
[YourHVACHero@gmail.com](mailto:YourHVACHero@gmail.com)

APRIL	EASTER	NESTING	SUNSHINE
BASEBALL	FLOWERS	PLANTING	TULIPS
BIRDS	GARDEN	PUDDLES	
BLOSSOMS	GREEN	RAIN	
BUDS	MARCH	SEEDS	
DAFFODILS	MAY	SHOWERS	

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M T M H D Q N Z H F N R X R N
E O D Y B V O N Y E E V S H Q
N E D R A G Q M E T L E L F D
I G F L O W E R S I L T I K D
H P N F Q A G A R D B M D N L
S L B I P D E P D Z A D O T T
N A H L T J A U A Y M B F K C
U N C S O S P W A N U B F S K
S T R M H S E Z A J A Z A R B
B I A D I Z S N T S T C D E B
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D G V A E F P B M Z L J B O R
S F I E D F A X U S I X Y H D
S N S L Z L R N I M P L T S S
I I S S L D H T I R S V K O D
    
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## Spring Jokes!

Q: When do monkeys fall from the sky?  
A: During Ape-ril showers!

Q: Can February March?  
A: No, but April May!

Q: Why is everyone so tired on April 1?  
A: Because they've just finished a long, 31-day March!

Q: What season is it when you are on a trampoline?  
A: Spring-time!

Q: What do you call a rabbit with fleas?  
A: Bugs Bunny



## Congratulations to last Newsletter's Winners!

### Trivia Winners

Robert Wellman  
Robert Johansen  
Jim & Fran Shiffrin

### Word Search Winner

Larry Geisendaffer & Pattie Scanello

### Recipe Winners

Joann Clouse  
Martha Schmitz  
Robert & Joan Wellham  
Priscilla McNiel

**Thanks for participating!**



6308 Buck Cavey Lane  
Linthicum, MD 21090

**410-636-7614**

**Want Free Stuff?**  
Look for this symbol inside for  
chances to win gift cards,  
discounts and other special  
offers!

## A Breath of Fresh Air



*From the Desk  
of Wayne Turner*

*Powell & Turner  
Heating & Cooling, Inc.*

### Powell & Turner's New Look Contest!

Have you seen our new trucks in your neighborhood yet? Don't worry—we're still the same company you've trusted since 1968. After being in business for 48 years, we decided it was time for a facelift. We're so excited to introduce our new look to you—and we'd love to know what you think!

**2 First Prize Winners will receive a \$50 gift card to Jiffy Lube!**

**3 Second Prize Winners will receive a \$25 gift card to Jiffy Lube!**

Official drawing will take place on June 30th.

How to Enter:

Just scan this code with your smartphone and answer our one question survey to enter in our contest.

Not a smartphone fan? No problem! Give us a call at 410-636-7614 or email [YourHVACHero@gmail.com](mailto:YourHVACHero@gmail.com) and let us know what you think to enter!

Sincerely,

*Wayne Turner*

President,

Powell & Turner Heating & Cooling, Inc.

**410-636-7614**



*Our Comfort Advisor, Brian, showing off the new van.*

